

Application Form

Telephone Counsellor (Permanent Part-time Position)

Blue Knot Foundation

Full name

Email

Telephone

Selection Criteria

Please respond to all the Selection Criteria to a maximum of 300 words each. In your responses demonstrate that you possess the qualifications, expertise, professional experience and knowledge to provide telephone-based trauma-informed therapeutic support to adults who experienced complex childhood trauma and abuse, and to those who support survivors personally and professionally.

1. Current membership and level of membership with a relevant professional association, e.g. PACFA - Clinical Member, APS - MAPS, AASW - Accredited Mental Health Social Worker
2. Tertiary degree in counselling, psychology, psychotherapy or social work
3. Minimum 3 years full-time equivalent professional experience working in direct service delivery therapeutic roles with adults who experienced complex childhood trauma and abuse
4. Understanding of the needs of survivors of childhood sexual abuse in institutional settings.
5. Training, knowledge and expertise for working effectively with adult survivors of complex childhood trauma and abuse
6. Skills and experience with providing short-term therapeutic telephone counselling and email support
7. Experience with risk assessment, interventions and crisis management
8. Knowledge of referral pathways for adult survivors of complex childhood trauma and abuse
9. Demonstrated understanding about and commitment to self-care when working with trauma survivors

10. Experience with providing peer debriefing support that upholds counsellor wellbeing and the delivery of a safe, effective and high quality service

11. Computer competency in Word, Excel, Outlook, database and internet use as applicable to a Helpline service

12. Current police check

Shift Preferences

Regular and additional shifts are available on a monthly roster.

Weekend shifts are available after an orientation period to counsellors who work at least two shifts per week.

We are looking for people available for the following roles

1. 15 hours weekdays – Monday & Tuesday + weekend rotations (weekly, fortnightly or monthly)
2. 22.5 hours weekdays – Wednesday, Thursday & Friday + weekend rotations (weekly, fortnightly or monthly)

We can be flexible with the days if required.

The salary is \$40 per hour + superannuation & salary sacrificing and weekend penalties in accordance with SCHADS award level 5, paypoint 3.

Monday	Tuesday	Wednesday	Thursday	Friday	Sat	Sunday
9.30 – 5.30	9.30-5.30	9.30- 5.30	9.30 – 5.30	9.30 – 5.30	Rotation after orientation period	Rotation after orientation period